ILLINI UNION COMMUNITY IDEAL

The following statement was created and adopted by a group of students in the fall of 2004 and is the focus of a mural on the southeast foyer of the Illini Union.

We, the students of the University of Illinois, support the mission of the Illini Union as a community center where everyone should seek to understand and value community and open dialogue; discover and appreciate differences in people, ideas and opinions; foster an environment where we can "come together" to work, learn, and have fun.

ILLINI UNION

University of Illinois at Urbana-Champaign
1401 West Green Street
Urbana, Illinois 61801
(217) 333-0150
www.union.illinois.edu
The Illini Union is a value added experience to students who attend the University of Illinois. As the community center, it provides opportunities for shared experiences and a place to “come together.” The programs and services offered to the community and the quality that is inherent, are accomplished through the tireless efforts of both students and staff who join together. Needless to say this has been a difficult year economically for the state of Illinois and for the University, but I express great appreciation for those who have persevered to continue to deliver for the students at the University of Illinois.

The Illini Union has many partners who share in our contributions through their countless hours in which they volunteer, among them the Illini Union Board, the Moms and Dads Associations, Volunteer Illini Projects and the SORF Board. It is through these partnerships that we succeed in meeting the needs of students, the community, families of our students and hundreds of student organizations across the campus.

Annual Report 2010 is a testament to the enthusiasm and spirit that is part of the culture of the Illini Union. Providing just a glimpse of all that is accomplished in a given year. It is also part of a continuum, which is preceded by a tradition that began just shortly after the turn of the 20th century.

As a facility, the Illini Union is one of the crown jewels of the campus, often a trademark used to portray a mental model of the institution. But, it is so much more than a facility. It is a unifying force on campus, it’s values expressed in the Illini Union Community Ideal, where all are welcome to share in the diversity of experiences and people who are part of the community for an hour, a day, a weekend, or a lifetime. In my case, this year marks my twelfth year in service to the community, and those years have been rewarding and fulfilling beyond belief. When I walk around the Illini Union I frequently ponder the question, “If these walls could speak?” This report is a humble attempt at defining just one year in a long tradition, and unfortunately, it does not capture the voices and thoughts of millions of people who came into the facility in a given year.

Sincerely,

Edward M. Slazinik
Director

The Illini Union draws together all members of the University of Illinois community. It is the shared possession of students, faculty, staff, alumni, and guests. While each of these groups is important, it is the students who are at the heart of what the Illini Union is all about.

Every student is welcome here and every student has an equal share. By providing the opportunity for each student to come into contact with others, we promote an understanding and appreciation of the diversity of the University of Illinois and of the world at large. We fulfill this mission through our numerous programs and services.

Students who create programs and activities on behalf of the Illini Union Board complement their education with experience in group process, ethics, leadership, volunteerism and social responsibility. Students who attend these programs and participate in these activities also enrich their education with the learning, growth, and entertainment such events offer.

Our services and business operations meet the educational, social and recreational needs of the university community. As needs change, so too must the services.

And if we are to truly attain our potential, we must develop our own staff just as we nurture the university as a whole.

By encouraging personal and intellectual growth, by supporting divergent thought and free expression, by celebrating the individual, and by providing an environment that fosters integrity and respect, the Illini Union exists as more than a building. It is, as stated by the University President A.C. Willard in 1941 at the Illini Union’s dedication, “a symbol of the democratic spirit of the University of Illinois.”

www.union.illinois.edu
Director's Message

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The Dads Association enjoyed their most successful Dads Weekend yet, with a sold-out Pre-Game Tent Party (2,300 reservations). The Pre-Game Tent Party and football tickets sold-out in August, before the students returned to campus for the fall semester!

New interactive digital sign displays were installed in the North and South entrances of the building, providing visitors with interactive maps of the building and event information updated in real time.

Illini Union Parent Programs launched a redesigned Web site that is more aesthetically appealing, easier to navigate and includes up-to-date news articles, campus news and a comprehensive calendar of events. A monthly Parent Survey was implemented that allows us to customize the information we deliver based on survey results.

The Illini Union Board hosted "Quadapoolza" in April. This 3-day event offered a concert, a special "Illinites" - a night of free entertainment, food & activities, plus a comedy show to help our students celebrate the end of classes.

The Illini Rooms sound & lighting system upgrades were completed in fiscal year 2010. New digital processors/amplifiers, switching and combining controls, and six wireless microphone systems were installed. Additionally, 24 state-of-the-art stage lights were installed to provide a new level of service for events in the Illini Rooms.

The Student Organization Resource Fee (SORF) Advisory Board staff members processed 1,088 requests.

The Office of Volunteer Programs hosted Illini Union Service First as part of Welcome Week for the fifth year in a row. More than 200 students took part this year and helped jump start their involvement in the community as a result.

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The History of Illini Union

The Illini Union originated in 1919 when the University rented space on the first floor of the YMCA, now Illini Hall. With the Illini Union taking over the entire building, plans were made to expand with a new building in 1938.

Built in 1939, and dedicated by First Lady Eleanor Roosevelt in 1941. The Illini Union is an establishment rich in history. Modeled after colonial Virginia, most of the interior woodwork was carved by hand including an ornate lettering above the Pine Lounge fireplace that spells Illini.

Not only does the interior reflect the colonial tradition but special details highlight the exterior as well. The two clock towers are topped by an 11-foot bronze weather vane that supports an 8-foot bronze arrow. The northern clock tower houses a clock, which was a gift from the class of 1878.

In 1962, the Illini Union underwent a renovation expanding the Hotel guest rooms as well as the addition of the Rec Room.

To this day, the Illini Union remains as a gathering place for students, faculty, staff, alumni and guests.

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Illini Union Parent Programs and the Moms Association hosted highly successful Moms Weekend Tours, including Altgeld Chimes, National Center for Supercomputing Applications (NCSA), Undergraduate Library and Rare Book Room, Illini Union and more! The tours filled quickly and new sections had to be added to accommodate all reservations.

Illini Union Bookstore completed its thirteenth full year for textbook reservations. Students placed reservations through our Web site, by phone, e-mail and fax. 8,237 total reservations were made for the 2009-10 academic year.

Building operations was able to support the management of 8,881 room reservations, up 416 from the previous year.

After a pilot implementation in Spring 2009, the Illini Union Bookstore has expanded the book rental program. From Fall 2009 to the Spring 2010 semester, the Bookstore saw an increase of over 400% in textbook rentals.

Event Services has contributed significantly to the Multimedia Department checkout of the Organization Fund Advisory Board (OFAB) equipment, including LCD projectors and laptop computers. In 2009, Event Services facilitated 238 rentals of the equipment to Registered Student Organizations.

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Explore Illinois, the Moms Weekend kick-off event co-sponsored by Illini Union Parent Programs and the Moms Association, was once again wildly popular! In April, 324 guests (100 more than 2009) experienced 25 exhibitors and four performances throughout the evening. The event celebrates the diversity and innovation of our University community.

The Illini Union Hotel implemented an enhanced Windows based reservation software program, giving guests more online options and increasing staff efficiency.

Illini Union Parent Programs and members of the Moms and Dads Associations co-presented an international parent orientation in collaboration with International Student Services in August. The session was videotaped and made available online for families unable to attend.

Illini Union Parent Programs established a Facebook presence as another option for parents to share information and experiences. A LinkedIn group, established in collaboration with the Career Center, was developed to provide parents and University staff an avenue to share career related information, ask questions and receive input from a variety of sources.

Illini Union Human Resources developed an organization-wide customer feedback system that solicits comments from customers and clients and allows us to improve our operations. In order to further increase efficiency and streamline employment processes, Illini Union Human Resources also completed the development of an on-line employment application that enables both applicants and hiring units to complete nearly all paperwork and transactions online through a central system.

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In fact, in a recent survey, IUB members stated - regardless of their role in the organization - that their personal development in the following areas was impacted greatly as a result of having been a part of the Illini Union Board:

- Innovation and creativity
- Knowing how to delegate authority
- Learning conflict mediation skills
- Knowing how to communicate effectively with peers, professionals, faculty and staff
- How to be fair and impartial in decision making (despite their personal feelings)
- Being accountable to a group or team
- Ability to handle stress
- Being flexible
- Learning how to make connections and develop networks
- How to have pride in their accomplishments

(Responses collected via the College Union Board Volunteer Benefits Instrument (CUBVI), 2010)
PROGRAMMING HIGHLIGHT

Illini Union Board

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AWARDS, HONORS & RECOGNITIONS

Illini Union Parent Programs was awarded a Student Affairs Strategic Initiative Grant to develop a parent network program for Latina/o families in the Chicago area in collaboration with La Casa Cultural Latina. The goals of the program are to educate and engage families and parents of our Latina/o students and to establish a Latina/o parent network that will empower parents to take a more supportive role in their college students’ experience.

The Illini Union recognized Fraya Replinger and William Kindle with the Vice Chancellor for Student Affairs 2010 Keep the Spirit of Illinois Award – a new award to recognize staff members from each department for their commitment to the University of Illinois, their positive attitude inside and outside of the work environment, and their persistence in times of change.

Keenan Anderson, a main desk attendant at the Illini Union’s Quad Shop was one of eight staff employees honored with the Chancellor’s Distinguished Staff Award at a banquet April 13, 2010. The award recognizes exceptional performance; each recipient received a cash award and a plaque. Recipients’ names also are engraved on a plaque displayed in the Staff Human Resources Office.

The Illini Union Rec Room, in partnership with the Counseling Center, received a Student Affairs Strategic Initiative Grant to create a Veteran’s Bowling League which allowed for recent military veterans attending U of I to connect in a social environment.

Anna Tsai, Assistant Director, Staff Development & Programs coordinated a Cultural Competency Seminar for staff members to enhance staff’s sensitivity towards differences as well as ability to build positive working relationships with co-workers. A total of 55 staff members participated in this program. Anna also received two honors: The Larine Cowan “Make a Difference” Award, and the Outstanding Asian American Faculty/Staff Award.

The Illini Union Marketing staff received several awards at the 2009 ACUI Region 9 Graphics Competition. For institutions larger than 10,000 students, Illini Union Marketing garnered seven first place awards, two second place awards and one third place award. Those awards went to staff members: Monica Venhuizen, Jeremy White, Bill Neukomm and student designer Ting Feng.

SUCCESS STORIES

Illini Union Welcome Week ‘09

Illini Union Welcome Week is a week-long calendar of events and activities sponsored by the Illini Union featuring LateNighter and Quad Day - two staple campus events hosting thousands of first-year and returning students at each program. The Welcome Week programming is designed to welcome students to campus and to encourage their participation and involvement on campus and in University of Illinois activities and events. Events included: International Student Welcome event; an outdoor concert featuring Green River Ordinance; two comedy shows; Dan Aldoor and Jeff Bibik & Fishing with Dynamite; LateNighter; Illini Union Service First; Quad Day; IUB Quad Cinema showing the movie “UP”; a photo booth at the Illini Union Bookstore; Tropical Tuesday; Wellness Day; Gaming Night in the Illini Union Rec Room; a Courtyard Concert featuring: The Brunettes, Throw Me the Statue; World’s First Flying Machine; Illini Pride Day; IUB Illinites; First Year Billiards Tournament; and a concert with Someone Still Loves You Boris Yeltsin, Those Darlins, and Common Loon. Overall attendance was 29,430.

Illini Union Winter Week of Welcome ’10

Winter W.O.W. is a week of events hosted by the Illini Union welcoming new and transfer students to the University of Illinois as well as returning and continuing students to the spring semester. This year’s event was very well received. Highlights of the event included: A “Jazz Jam” concert; Illini Union Board Poster Sale, IUB Cinema showing “Zombieland”; a comedy show, Break Dancing Show Off; Illinites, Call of Duty IV Tournament, Bags Tournament, Hip Hop Freestyle Competition, a sketch comedy show, Activity Day and Illini Union Board Info Night.

Quad Day 2009

Quad Day traditionally brings a large number of people to the heart of the campus. An estimated 15,000 students attended Quad Day ’09. Quad Day was created to showcase the variety of clubs, group and teams Illinois students have created for themselves. From well established groups to first-year newcomers, more than 500 RSOs lined the Quad.

FOR THE FUTURE

• Provide programs, student and staff development opportunities that further the mission of the Illini Union especially around concepts of diversity and inclusion.

• Plan for and implement facility enhancements that satisfy the needs of a diverse community and respond to a commitment to sustainability.

• Respond to the challenges of economic change looking for opportunities to maximize the use of resources while continuing to improve upon the contributions that the Illini Union makes to the Illinois experience.

• Continue to look for ways to enhance service delivery systems, classroom material support, and marketing through the use of technology.

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Facility & Sustainability Highlights

The installation of new interactive digital sign displays in the North and South entrances has created a high end presence for maps of the building, wayfinding and daily event information.

Illini Union Building Maintenance Department completed installation of custom upholstered seating, desk seating, cherry study tables, and high-efficiency table lamps for the Pine and President’s Lounge; completed carpentry and repainting of the historic North Cupola, as well as completed construction of a Food Court Stage - designed to accommodate small student organization programs.

The Illini Union Engineering staff have been providing critical input on two $5 million infrastructure projects, each being developed by separate architectural/engineering teams. The first project addresses the power supply, branch circuit and distribution panel replacement for the 1941 North Building, as well as Fire System replacement for the entire building, and HVAC replacement for the two critical air handler units serving the Lower Level kitchens and Food Court. The second phase, which has just completed a comprehensive feasibility study, is focused on serving the entire North building with adequate air conditioning. This will require replacement of the current window air conditioner units, upgrading or replacing air handling equipment, installing variable air volume temperature controls, and energy recovery systems.

Illini Union has continued work on various sustainability initiatives, including securing $180,000 of no-interest loan funding through the Student Sustainability Committee for two projects:

- Illini Union Bookstore HVAC system retro-commissioning to boost efficiency.
- Installation of light occupancy sensors for the Illini Union. Both projects will be completed in September 2010.

To increase the energy efficiency of the Illini Union by reducing electricity usage, Building Operations has changed out 4,526 incandescent light bulbs to more efficient CFLs for a total estimated savings of over $40,000 annually.

Illini Union is in the process of installing water refill stations in the Quad Shop, Food Court and Illini Union Bookstore, as well as the conversion of existing water fountains to provide dual capability. This aids in the reduction of plastic container usage and waste (bottled water purchases) by encouraging water refills at stations located throughout the Illini Union.

Illini Union installed six “Big Belly” solar trash compactors/recycling receptacles at three of the most frequented entrances. These units are completely self-powered with a capacity five times greater than an ordinary receptacle. They provide cost efficiencies from labor savings, fuel cost and maintenance savings, as well as environmental benefits from reduced emissions of greenhouse gases and other pollutants.

2009-2010 Board Members

Student Organization Funding Board (SORF)

- Charles Blinn: Graduate/Professional Member & Chairperson
- Jay Libowitz: Undergraduate Student Member & Vice-Chairperson
- Cynthia Ledesma: Undergraduate Student Member
- Matthew Feniseer: Undergraduate Student Member
- Owais Ahmed: Undergraduate Student Member
- Conor Canaday: Undergraduate Student Member
- Kris Kowtow: Graduate/Professional Member
- Michael Chandler: Undergraduate Student Member
- Ed Monford: Staff Appointment
- Jasmine Deluana: Staff Appointment
- Mina Fermin: Staff Appointment
- Juan Campa: ex-officio OBFS representative
- Chris Tison: Secretary

Illini Union Board

- Illini Union Board President: Mara Dilkens
- Director of the Illini Union: Ed Shumink
- Vice President for Policy: Jacques Anderson
- Director of Illinites: Mindi Pajola
- Associate Director for Programs: Laurel Reed Roche
- Vice President for Programs: Gia Komosko
- Director of Marketing: Tom Hard
- Faculty/Staff Representatives: Leslie Morrow
- Vice President for Finance: Sonya Song
- Director of Athletics: Christena Ribe
- Director of Cultural Programs: Holle Lewandowski
- Director of Traditional Programs: Kate Conley
- Director of Development: Mariam Rusk
- Director of Weekend Entertainment: Lauren Benefico

Student Sustainability Committee for two projects:

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To increase the energy efficiency of the Illini Union by reducing electricity usage, Building Operations has changed out 4,526 incandescent light bulbs to more efficient CFLs for a total estimated savings of over $40,000 annually.

Illini Union is in the process of installing water refill stations in the Quad Shop, Food Court and Illini Union Bookstore, as well as the conversion of existing water fountains to provide dual capability. This aids in the reduction of plastic container usage and waste (bottled water purchases) by encouraging water refills at stations located throughout the Illini Union.

Illini Union installed six “Big Belly” solar trash compaction/recycling receptacles at three of the most frequented entrances. These units are completely self-powered with a capacity five times greater than an ordinary receptacle. They provide cost efficiencies from labor savings, fuel cost and maintenance savings, as well as environmental benefits from reduced emissions of greenhouse gases and other pollutants.

2009-2010 Board Members

Student Organization Funding Board (SOFB)

- Charles Blatt
  - Grad/Prof Student Member Chairperson
- Jay Libowitz
  - Undergraduate Student Member & Vice-Chairperson
- Cynthia Ledesma
  - Undergraduate Student Member
- Matthew Ferrers
  - Undergraduate Student Member
- Owais Ahmed
  - Undergraduate Student Member
- Connor Canaday
  - Undergraduate Student Member
- Kris Kuster
  - Graduate/Professional Member
- Michael Chandler
  - Undergraduate Student Member
- Ed Moxford
  - Staff Appointment
- Jennifer Deluca
  - Staff Appointment
- Mark Freeman
  - Staff Appointment
- Juan Campo
  - ex-officio OSF’s representative
- Chris Ison

Illini Union Board

- Illini Union Board President
  - Mara Dahlgren
- Director of the Illini Union
  - Ed Shartink
- Vice President for Policy
  - Jacques Anderson
- Director of Housing
  - Mindy Paglia
- Associate Director for Programs
  - Laurel Reed Roush
- Vice President for Programs
  - Gi Kaniasoski
- Director of Marketing
  - Tom Hurd
- Faculty/Staff Representatives
  - Leslie Morrow
- Vice President for Finance
  - Sonny Song
- Director of Athletics
  - Christina Rhee
- Director of Arts
  - Grant Sears
- Director of Cultural Programs
  - Holle Lewandowski
- Director of Traditional Programs
  - Kate Conley
- Director of Development
  - Mariam Reih
- Director of Weekend Entertainment
  - Lauren Beneficce
- Staff Appointee

Dads Association Board of Directors 2009-10

- President: Norm Megginson
  - Sangamon County
- 1st Vice President: Robert Reilly
  - Cook County
- Vice President: Dwayne Buildridge
  - Marion County
- Vice President: Richard Yann
  - Cook County
- Vice President-Treasurer: John Menten
  - Kane County

Immediate Past President: Lolo Price

Directors:
- David Akerman
  - Kane County
- Martin Bernet
  - DuPage County
- Kevin Bluhm
  - Cook County
- Alan Dunn
  - Cook County
- Ben Daener
  - Lake County
- John Ferrare
  - Sangamon County
- Lamont Gary
  - DuPage County
- Bob Geno
  - Cook County
- Mark Glomacki
  - Cook County
- Harold Labinsky
  - DuPage County
- Patrick Morrison
  - Kane County
- John Schwan
  - Kane County
- Anthony (Tony) Stanislaw

Moms Association Board of Directors 2010-11

- President: Toni Bakkedal
  - Perry County
- Vice President of Parent Outreach: Sheree Gary
  - Sangamon County
- Vice President of Communications: Boardil Merritt
  - Cook County
- Vice President of Moms Weekend/Awards: Terri Stively
  - Will County
- Vice President of Projects and Sales: Elaine Winkle
  - Champaign County
- Treasurer: Elaine Winkle
  - Champaign County

Immediate Past President: Dixie Haury

Immediate Past President: Dixie Haury

Directors:
- Brenda Craig-Cherveny
  - Will County
- Gina Ferrers
  - Cook County
- Delene’ Sejido
  - Rock Island County
- Sue Tommale
  - Williamson County
- Sarah Lee
  - Jefferson County
- Caroline Settar
  - DuPage County
- Angie James
  - Cook County

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Illini Union by the Numbers

Number of visitors through the doors of Illini Union: 3,250,400

Illini Union Bookstore Customers through the register: 227,000

Number of guests served at Illini Union Hotel: 18,559

Illini Union Event Services Customers Served: 33,763

Illini Union Event Services Room Reservations: 8,881

Games of bowling played in Illini Union Rec Room: 67,405

Hours of billiards play in Illini Union Rec Room: 10,815

Books produced by Illini Union Board: 23,665

Parents listed in Illini Union Parent Programs listserv: 19,342

Illini Union Multimedia Department Equipment Rentals: 2,430

Illini Union Courtyard Cafe Scheduled Events: 195

Illini Union Courtyard Cafe Scheduled Events Attendance: 15,000

Illini Union Bookstore Textbook Reservations placed: 8,237

Pounds of food collected by Illini Union Office of Volunteer Programs during Cans Across the Quad: 600

Toys collected by Illini Union Office of Volunteer Programs at 7th annual Holiday Toy Drive: 602

Estimated annual reduction of Kilowatt hours by converting light bulbs from incandescent to CFLs: 450,000

19 Illini Union Board events

25 RSO sponsored events

4 Illini Union Welcome Week events

147 Courtyard Cafe events

Registered organizations enrich life at the U of I by providing programs like dances, lectures, movies, tournaments and races. To encourage students to participate in the extracurricular life of the U of I, the Registered Organizations Office was created. The 2009-2010 academic year ended with 1,158 registered organizations.

Total amount raised by Registered Organizations: $465,869.59

Largest Fundraisers by Registered Organizations:
- $141,109.32
- $17,561.00
- $6,825.00
- $4,693.00
- $3,099.00
- $150,000
- $120,000
- $90,000
- $60,000
- $30,000
- $15,000
- $10,000
- $5,000
- $0

Program events coordinated by Illini Union Board: 107

Student attendance at Illini Union Board events: 42,000

Registered Organization in 2009-2010: 1,158

Approved Registered Organization Events on University Premises & Facilities: 14,674
Registered organizations enrich life at the U of I by providing programs like dances, lectures, movies, tournaments and races. To encourage students to participate in the extracurricular life of the U of I, the Registered Organizations Office was created. The 2009-2010 academic year ended with 1,158 registered organizations.

**Illini Union by the Numbers**

- **3,250,400** Number of visitors through the doors of Illini Union
- **227,000** Illini Union Bookstore Customers through the registers
- **18,559** Number of guests served at Illini Union Hotel
- **33,763** Illini Union Event Services Customers Served
- **8,881** Illini Union Event Services Room Reservations
- **67,405** Games of bowling played in Illini Union Rec Room
- **10,815** Hours of billiards play in Illini Union Rec Room
- **23,665** Books produced by Illini Union Board
- **19,342** Parents listed in Illini Union Parent Programs listserv

**Illini Union Multimedia**

- **2,430** Department Equipment Rentals
- **195** Illini Union Courtyard Cafe Scheduled Events
- **15,000** Illini Union Courtyard Cafe Scheduled Events Attendance
- **8,237** Illini Union Bookstore Textbook Reservations placed

**Illini Union Event Services**

- **600** Pounds of food collected by Illini Union Office of Volunteer Programs during Cans Across the Quad
- **600** Toys collected by Illini Union Office of Volunteer Programs at 7th annual Holiday Toy Drive

**Illini Union Bookstore**

- **450,000** Estimated annual reduction of Kilowatt hours by converting light bulbs from incandescent to CFLs

**Courtyard Cafe Event Breakdown**

- **19** Illini Union Board events
- **25** RSO sponsored events
- **4** Illini Union Welcome Week events
- **147** Courtyard Cafe events

**Largest Fundraisers by Registered Organizations**

1. **$541,169.52** Programming events coordinated by Illini Union Board
2. **$42,000** Student attendance at Illini Union Board events
3. **$14,674** Approved Registered Organization Events on University Premises & Facilities
4. **$465,869.59** Total amount raised by Registered Organizations

- **107** Registered organizations
- **42,000** Approved Registered Organizations
- **1,158** Approved Registered Organization Events
- **$17,561.00** Registered Organization in 2009-2010
- **$6,825.00** Approved Registered Organization Events
- **$4,693.00** Registered Organization in 2009-2010
- **$3,099.00** Approved Registered Organization Events
- **$14,674.00** Approved Registered Organization Events
- **$6,825.00** Approved Registered Organization Events
- **$4,693.00** Approved Registered Organization Events
- **$3,099.00** Approved Registered Organization Events
ILLINI UNION

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