Office of the Dean of Students
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Who we are?
The Office of the Dean of Students is comprised of units that provide specialized advocacy and services for the students of the University of Illinois at Urbana-Champaign.

- Student Assistance Center
- Office of Student Conflict Resolution
- Tenant Union
- Student Legal Services

What we do?
Empower students to navigate the university while developing essential life skills.
Tenant Union

Serve as a resource for students residing in private owned housing

Services include:

Housing Explorer Database
1:1 appointments
Educational materials and presentations
Community outreach
Lease review
Filing a complaint

Contact Information:
Phone: (217) 333-0112
Student Legal Services

Inform students of practical aspects of the law as applied to their individual problem.
Provide in court representation in some cases

Available Services:

- Housing/ Tenant Issues (Problems with landlord)
- Auto Accidents/ Traffic Tickets
- Misdemeanor charges
- City ordinance violations
- Certification of documents
- Consumer Issues
- Small claims
- Power of attorney documents
- Name Changes
- Notary services

Contact Information:

Phone: (217) 333-9053
Email: studentlegalservices@illinois.edu
Office for Student Conflict Resolution

- Administer Student Code
- Promote ethical decision making
- Encourage personal and social responsibility
Office for Student Conflict Resolution

Facilitating effective resolution of conflict

Conflict Resolution Approaches:

- Individual Conflict Coaching
- Facilitated Dialogue
- Mediation
- Shuttle Diplomacy
- Restorative Justice
- Panhellenic Mediation
- Formal Resolution through Student Discipline

Contact Information:

Phone: (217) 333-3680 Email: conflictresolution@illinois.edu
Student Assistance Center
Student Assistance Center

Walk in Hours
Monday-Friday
No appointment necessary

Contact Information:
Phone: 217-333-0050
E-mail: helpdean@Illinois.edu
Our Location

Turner Student Services Building
610 E. John Street
Champaign, IL 61820
3rd floor
Emergency Dean Program

• Overseen by the Student Assistance Center
• Available after-hours, weekends and university holidays
• Supports students who experience a health or safety emergency when a response is needed and cannot wait until the next business day
Why students contact us?

What do I do?”

– Academic concerns
– Relationship issues
– Financial concerns
– Significant Health Concerns
– Concern for a peer

Absence Letters

– Prolonged illness/injury
– Death in the family
– Illness of immediate family member
– Religious Observance
– “Significant and compelling” circumstances beyond the student’s control (e.g. military service, court appearance, etc.)
Why parents contact us?

General Questions

Consultation

“How do I help my student with this issue?”

Unresponsiveness
Why faculty/staff contact us?

Student Concerns

Not attending courses
Not turning in assignments
Lack of communication with faculty/staff member

Distressed Students

Disruptive Students
Our website:
http://odos.illinois.edu/community-of-care/student-assistance-center/
YOUR WELL-BEING

Student Assistance Center
(217) 333-0050
Monday-Friday, 8:30 am-5:00 pm

The Student Assistance Center serves as the first point of contact for students who call or walk in to the Office of the Dean of Students. Our assistant deans help students understand university policies and procedures, educate them about and connect them to campus resources, and support students in crisis. Students visit us regarding a broad range of issues which may be impacting their academic performance including those related to health/mental health, course attendance issues, questions about where to go on campus to seek different services, options for withdrawing from the university, or because they need help and just aren't sure where to go. We help students find their way!
Students, faculty, staff, parents, and others are strongly encouraged to report behaviors they feel are concerning or worrisome.

Refer a Student Now »
Legal Issues

• Family Educational Rights and Privacy Act (FERPA)
  – Federal Law that protects the privacy of student education records.
  – The university will not be able to share information about your student’s record with you.
Questions?
helpdean@Illinois.edu